

Privacy Policy

Last updated: August 20, 2026

1. Introduction

Crisis Readiness Pro respects your privacy and is committed to handling personal information responsibly. This Privacy Policy explains how information may be collected, used, and handled when you visit this website, contact us, or purchase the Professional Crisis Management Toolkit and related professional resources.

2. Information We May Receive

We may receive personal information that you voluntarily provide when you contact us or purchase our products. This may include your name, email address, organization or company information, and information necessary to provide customer support, deliver purchased products, administer licenses, and maintain transaction records.

We do not directly collect or store your complete payment-card details.

3. Purchases and Paddle

Purchases are processed through Paddle. Paddle acts as the Merchant of Record for transactions processed through its services. Payment, billing, tax, fraud-prevention, and related transaction information may therefore be collected and processed by Paddle in accordance with its own privacy practices.

Paddle may provide us with buyer information necessary for legitimate purposes such as product fulfillment, order processing, fraud prevention, license administration, and customer support. Paddle and Crisis Readiness Pro may each act as independent controllers for personal data they process in connection with the transaction.

Paddle Privacy Policy: <https://www.paddle.com/legal/privacy>

4. How We Use Information

Information we receive may be used to fulfill purchases and provide access to purchased resources; administer applicable licenses; respond to inquiries and support requests; maintain appropriate business and transaction records; prevent misuse or unauthorized distribution of licensed resources; and comply with applicable legal obligations.

We do not sell your personal information.

5. Hosting and Third-Party Services

Certain website documents and digital resources may be hosted or delivered using cloud and third-party infrastructure, including Amazon Web Services (AWS) and Paddle. When you access or use such services, the relevant provider may process technical, security, or usage information in accordance with its own privacy policy and terms. Public legal documents may be hosted using AWS infrastructure, while purchased toolkit files may be delivered through secure, time-limited download links.

6. Data Retention

Personal information is retained only for as long as reasonably necessary for the purposes for which it was collected, including product fulfillment, customer support, license administration, record keeping, dispute resolution, and applicable legal or regulatory requirements. Paddle separately determines retention of information that it processes in accordance with its own legal and regulatory obligations.

7. Your Rights

Depending on your location and applicable data-protection law, you may have rights concerning your personal information, including rights to request access, correction, or deletion of certain information. Requests concerning information held directly by Crisis Readiness Pro may be submitted using the contact information below. For personal information processed by Paddle, requests may also be made directly to Paddle.

8. Security

Reasonable measures are used to protect personal information under our control. However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

9. Changes to This Policy

This Privacy Policy may be updated periodically to reflect changes to our website, services, third-party providers, or applicable requirements. The current version will be made available through this website.

10. Contact

For privacy-related questions or requests, contact:

Crisis Readiness Pro

Email: support@crisisreadinesspro.com

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